CONNECT YOUR SOLUTION

Dropbox

Connect your Dropbox team to REVIEWIT: a dedicated Dropbox app, created on your side, limited to read scopes, that a team admin authorizes once.

VERSION
1.0 · November 2026

DURATION
Fifteen minutes, in four steps

DISTRIBUTION
Confidential · REVIEWIT customers

WHAT YOU NEED

01 **A Dropbox team admin**: only they can authorize an app on the whole team.

02 **A REVIEWIT account** with the subscription administrator role, to open the Subscription Manager.

03 **The time stated**, in the order of this guide: first the credential at Dropbox, then the REVIEWIT wizard, in four steps.

THE WIZARD, IN FOUR STEPS

STEP 1	STEP 2	STEP 3	STEP 4
Solution	**Prepare**	**Credential**	**Verification**
Pick Dropbox from your subscription's catalog.	Tick what REVIEWIT must collect; the wizard derives the rights to grant.	Enter what Dropbox handed you; REVIEWIT verifies it before saving.	One verdict per resource: what is covered, what remains to be granted.

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01 How REVIEWIT connects to Dropbox

REVIEWIT reviews **access**: who can reach what, and whether it is still justified. To do so it reads, **read-only**, the inventory of your resources and their rights at Dropbox, from your hosting region. It never writes on your side, never reads any content, and keeps the credential you hand it in a vault that only the collector opens.

ON YOUR SIDE
Dropbox
You create a technical credential, limited to the read rights the wizard lists.

→

YOUR REGION
REVIEWIT collector
Verifies the credential with a real call, then reads the inventory at the frequency of your collection plans.

→

YOUR CONSOLES
Workspace Manager
Campaigns, reviews and reports: never a direct call to Dropbox.

GUIDING PRINCIPLE

REVIEWIT believes only what it has observed by calling: a right granted but not verified stays "unverified" until the next health pass. What a connection cannot collect is stated **resource by resource**; a resource that cannot be collected can still be imported as a report.

SUPPORT

Dropbox Business teams. A personal Dropbox account cannot be connected: collection reads a team. The app is yours: its secret never leaves the Dropbox console, REVIEWIT does not ask for it. A person's shares are read on their behalf: a member Dropbox refuses to read for is counted in a notice of the run, without holding back the rest.

02 What REVIEWIT will read, and the rights it takes

The wizard computes the exact list of rights from the resources you tick at the **Prepare** step, and hands it to you ready to copy ("Copy the plan"). The table below gives the rights of the most commonly retained resources; your plan may hold fewer.

RIGHT OR GESTURE	RESOURCES IT OPENS
`team_info.read`	Team identity — this is what verification reads
`members.read`	Members, admins and their roles; names the people on whose behalf shares are read
`groups.read`	Groups, their managers (owners) and their members
`sessions.list`	Apps linked by members
`team_data.member`	Read on behalf of a member or an admin: team namespaces, shares, team folder access
`team_data.content.read`	Team folders
`sharing.read`	Shared folders and their owner, folder access, shared links and their creator

03 Create the credential at Dropbox

An admin creates, in the Dropbox developer console, **an app dedicated to REVIEWIT**, with read scopes only. They then authorize it on the team from the REVIEWIT wizard: Dropbox shows a code, which the wizard exchanges for a lasting authorization. No password and no app secret is shared.

01 **Open `https://www.dropbox.com/developers/apps` with a team admin account, then Create app**

The developer console is in English.

02 **Choose Scoped access, then Full Dropbox, and name the app**

For example "REVIEWIT Collect". If Dropbox refuses the name, add your organisation's name to it.

03 **Permissions tab: tick the seven scopes of the plan**

Those of the table above. Team scopes are at the bottom of the page ("Team Scopes"). `account_info.read` is ticked by default and stays. Tick no `…write` scope and not `team_data.team_space`: reading does without them.

04 **Click Submit at the bottom of the Permissions tab**

Without this click the scopes are not saved, and the authorization would ignore them.

05 **Settings tab: note the App key**

It is not a secret. The **App secret** stays in the console: REVIEWIT never asks for it.

READ-ONLY, AND CHECKABLE

The app only receives read scopes. Dropbox ties two governance scopes to `team_data.member` by default; REVIEWIT calls none of their operations. At Dropbox every operation has a name: REVIEWIT lets only nineteen leave, all of them reads, named one by one; any other is refused before it leaves the platform.

04 What you will enter in the wizard

The **Credential** step only shows the fields Dropbox declares to REVIEWIT. The connection name is the one you will read in tables and alerts.

WIZARD FIELD	VALUE
Connection name	Free text — for example "Dropbox · <your team>".
Authentication method	**Dropbox app**. A console token only lives four hours: it is for a trial, not for a connection.
App key	The one noted at step 5.
Authorization	Click **Open the authorization page**: Dropbox opens in a new tab. Signed in as a team admin, allow the app; Dropbox shows a code. Paste it into the wizard and click **Use this code**. The code is used once: paste it without waiting.

AN AUTHORIZATION IS A SECRET

Obtained once, it is stored in the vault with the scopes Dropbox granted; no screen shows it again. The pasted code is consumed by the exchange: it is of no further use.

05 The connection wizard, in four steps

In the Subscription Manager, open **Data sources** › **Connections**, then **Connect a solution** (or **Connect an instance** on the solution's tile if it is already present). Nothing is saved before Dropbox answers.

STEP 1 Solution

The catalog lists only what is not connected yet. A "probe available" solution is verified by a real call; a "declarable" one is recorded on your word, at the level you choose.

STEP 2 Prepare

Tick the resources to collect: the list of rights to grant follows. Copy the plan, grant it at Dropbox, then come back. The wizard never applies that plan itself.

STEP 3 Credential

Name the connection and fill in the fields. **Verify the connection** calls Dropbox; **Save without verifying** keeps the connection inactive, to verify later.

Dropbox does not type its identity: verification reads the team the authorization reaches, and the connection stays bound to it.

STEP 4 Verification

Dropbox answered: the wizard shows the identity it read and, resource by resource, a verdict. **Save and activate** puts the connection in service; **Save inactive** keeps it for later.

Verification asks Dropbox for access again, reads the team identity and shows the scopes granted to the authorization. A scope added afterwards requires a new authorization.

06 What REVIEWIT receives, and what it never receives

RECEIVED FROM DROPBOX	USE AT REVIEWIT
`Team identifier`	The identity of the connection.
`Members · admins`	Who belongs to the team, in what state, and who administers it with which role.
`Groups · managers · members`	Who belongs to what, and who answers for each group.
`Linked apps`	Which third-party app is linked by which member.
`Namespaces · team folders · their access`	The team's namespaces, and which groups and people access each team folder.
`Shared folders · access · links`	Who owns each shared folder, who accesses it — person, group or external invitee — and which shared links exist, with their creator. Never the content of a file.

NEVER RECEIVED, NEVER REQUESTED

No user password
The credential is technical, created for REVIEWIT; no person's account is used.

No content
No message, file or e-mail: REVIEWIT reads lists of objects and rights, never what they contain.

No write
The rights requested are read rights; remediation, where it exists, is a separate module, enabled separately.

No secret shown again
The secret is entered once, stored in the vault and referred to by reference; no screen or log shows it again.

07 After the connection

The connection is managed from **Data sources** › **Connections**. A health pass replays the verification **every 24 hours**; "Verify all connections" runs it on demand. Each tile states how many resources are ready, to configure or unverified.

A right is missing	The resource stays "unverified" and the wizard says which one. Grant it at Dropbox, then "Check rights".

Renew the secret	The authorization does not expire on its own: REVIEWIT asks again for its access, valid four hours, at each run. To renew it — after a change of scopes, or if the app was unlinked from the team — open "Connections › Add a credential", replace the authorization (new page, new code), verify. The app key does not change.
A resource that cannot be collected	Import its report from **Data sources** › **Collect** › **Choose a report**: the exact CSV contract downloads from the drawer.
Disconnect	Deactivate the connection; then revoke the credential at Dropbox. Collection plans that relied on it stop.

08 Troubleshooting

WHAT YOU SEE	CAUSE	WHAT TO DO
`invalid_grant` at "Use this code"	The code was already used, or it has expired.	Reopen the authorization page from the wizard and paste the new code.
`invalid_grant` when verifying an existing connection	The app was unlinked from the team, or the authorization revoked.	Replace the authorization in "Connections › Add a credential".
`invalid_client`	Dropbox does not know this app key.	Note the App key again on the Settings tab.
"This app is linked to a single Dropbox account"	The authorization was given by a personal account, or the app requests no team scope.	Tick the team scopes, click Submit, then authorize again as a team admin.
`missing_scope` in the report of a run	A scope of the plan was not ticked — or not saved — when the authorization was given.	Tick it, click Submit, then replace the authorization: an authorization keeps the scopes it was born with.
Notice "members not readable"	Dropbox refuses reading on behalf of some members.	Nothing to do on the REVIEWIT side: their own shares are not reported; the notice gives their number.

CHECKLIST BEFORE OPENING THE WIZARD

5 items

- ☐ I have a Dropbox team admin.
- ☐ The app exists, with "Scoped access" and "Full Dropbox".
- ☐ The seven read scopes are ticked, and **Submit** was clicked.
- ☐ No write scope is ticked.
- ☐ I noted the App key, and I open the Subscription Manager as subscription administrator.

This guide is provided to REVIEWIT customers to connect their solutions. Menu paths are those of the vendors' consoles at publication date; they may change. In case of discrepancy, the REVIEWIT wizard prevails: it shows the exact plan computed for your subscription.